DISA

2004 CUSTOMER PARTNERSHIP CONFERENCE

REALIZING THE NET-CENTRIC VISION

Server Line of Business
Status Update for DISA Customer Conference

Sally Reising
GIG Combat Support
Defense Information Systems Agency

REALIZING THE NET-CENTRIC VISION

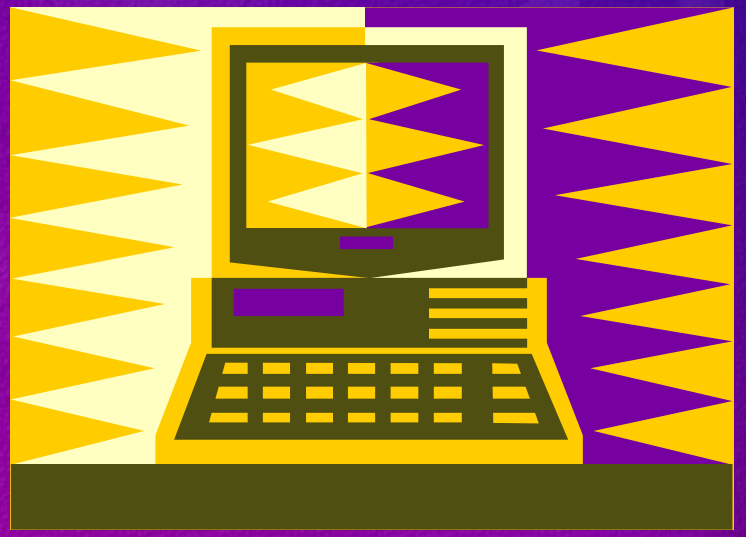
Server LOB Technical Update

- Model Operating Environment
- Enterprise Storage Solutions
- Assured Computing / Disaster Recovery
- Server Rates
- Technical Refresh

REALIZING THE NET-CENTRIC VISION

MOE

- Model Operating Environment
  - Implemented Core Software Suite
    - Windows
    - UNIX
  - Reviewing Linux
    - Red Hat



REALIZING THE NET-CENTRIC VISION

Enterprise Storage Solutions

- **Provide Robust Storage Capabilities, Quickly**
  - **Enterprise Storage Contract (Assured Computing)**
    - **Requirements Development Underway**
    - **Include Disk, Tape, Storage Network Infrastructure**
    - **Estimated Completion Date May 05**

REALIZING THE NET-CENTRIC VISION

Assured Computing

- High Availability & Disaster Recovery
  - Enterprise Solutions
    - By Major Customer
    - Choose Levels
  - Four Levels
    - Routine
    - Operational
    - High
    - Non-disruptive

REALIZING THE NET-CENTRIC VISION

Server Rates

- **Prototypes / Notional FY05**
  - **Usage-based**
    - **DFAS at Ogden**
  - **Subscription Price**
    - **Army**
  - **Operating Environments**
    - **All Others**
  - **Implementation FY06**
  - **“Type of Service” FY07**

REALIZING THE NET-CENTRIC VISION

Technical Refresh Plan

- **Refresh Based On:**
  - **Age, Lack of Vendor Support, Performance, New Software Releases from Vendors**
- **Currently Underway**
  - **Replacing Windows NT Operating Systems**
  - **Refreshing UNIX Systems, as Required**
- **Building Refresh Plans into New Business Requests**
  - **At Design Stage**

REALIZING THE NET-CENTRIC VISION

Upcoming Functionality

- Enhanced Capacity / Performance Management
- Remote Server Provisioning
- Web-accessible Facilities Drawings
- Enterprise Storage Resource Management Solution (ESRM)
- Identity Management
- Enhanced Asset Management

REALIZING THE NET-CENTRIC VISION

Server LOB Way Ahead

- **Adapt MOE**
  - to Current Service Offerings
- **Promote Predictability**
  - via Standard Pricing Models
- **NCES**
  - Fitting MOE into the Model

REALIZING THE NET-CENTRIC VISION

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REALIZING THE NET-CENTRIC VISION